

FOOD SERVICE ATTENDANT

JOB OVERVIEW:

Noon Whistle Brewing Company is looking for experienced Food Service Attendants to join our team! The ideal candidate will be energetic, loves taking care of guests and able to process payments in an efficient, timely and friendly fashion. We are looking for a detailed oriented person with ability to multitask in a calm and collected manner and create a memorable experience for our guests in order to ensure their return.

DUTIES & RESPONSIBILITIES:

- Process all customer payments including; account for all purchased goods and services, provide receipts, refunds and proper change, process coupons, discounts or sales promotions
- Suggest additional items to guests
- Resolve all customer complaints
- Deliver a friendly greeting or gratitude to all guests
- Keep a clean working area
- Box or package all goods according to company standards and procedures
- Provide guests with a hospitable experience
- Preps stations and readies for service
- Pace each course and keep lines of communication open with the kitchen chef or expediter
- Read each table and guest and anticipate their needs
- Perform table maintenance by clearing courses as necessary; replacing utensils; being present and aware in order to assist with any spills or special requests
- Participate in running side work throughout the shift, running food or drinks, bussing tables, sweeping floors, helping teammates
- Expediting food orders as necessary

REQUIREMENTS:

- At least 1-year restaurant experience preferred
- Working knowledge of POS and cash registers
- Must be able to stand on feet for at least 6 hours
- The ability to lift 55 lbs.
- High school diploma
- Must be 21 years of age
- Food Handler Certificate

SKILLS:

- Sales
- Basic Math Skills
- Communication and Interpersonal Skills
- Detail Oriented
- Customer Service
- Conflict Resolution
- Team Oriented
- High Energy Level

All interested candidates should send resume to Darrin@noonwhistlebrewing.com

